

# Detect Multiple Accounts Home



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## Description

Fraudsters and spammers often create multiple accounts with different IPs and then uses your service for spam, phishing or causing other damages.

This module uses cookies to identify if a customer has multiple accounts. If a multiple account is detected, various notifications or actions can be performed.

The module has a plugin system with which you can add your own actions to run on a detection.

Manage Orders

Help

Matthias Schreiner07/03/2019 00:01

User noreply+2@deploymentcode.com has created a new account under noreply+1@deploymentcode.com

|                |                                                                                 |                |                                       |
|----------------|---------------------------------------------------------------------------------|----------------|---------------------------------------|
| Date           | 28/02/2019 02:20                                                                | Payment Method | Mail In Payment                       |
| Order #        | 4807150723 (ID: 175)                                                            | Amount         | \$3.00 USD                            |
| Client         | Michael Jern<br>Rua Dona Adelina Tarsia, 321<br>Brazil, BA, 32183-641<br>Brazil | Invoice #      | 192                                   |
| Promotion Code |                                                                                 | Status         | Pending                               |
|                |                                                                                 | IP Address     | 62.47.154.156 - Lookup   Filter   Ban |
|                |                                                                                 | Affiliate      | None - Manual Assign                  |

Order Items

Add Notes

» Detect Multiple Accounts

A cookie based system to detect users with multiple accounts to prevent fraud.

|                         |                                                                                                                                                                                                                                                         |                             |
|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| License Key             | dma_fedfce25dd                                                                                                                                                                                                                                          | Key from deploymentcode.com |
| Action Configuration    |                                                                                                                                                                                                                                                         |                             |
| Create Client Note      | Determine whether the module should create a note in the customer profile when it detects a multiple account.<br><input type="radio"/> Do not create<br><input type="radio"/> Create normal note<br><input checked="" type="radio"/> Create sticky note |                             |
| Send WHMCS Notification | <input type="checkbox"/> Send a notification via the WHMCS notification system.<br>Notification Identifier: dma.detected                                                                                                                                |                             |
| Create Admin Ticket     | <input type="text"/> Enter a client id via which you want to create the ticket notifications                                                                                                                                                            |                             |
| Event Configuration     |                                                                                                                                                                                                                                                         |                             |
| On Signup               | <input checked="" type="checkbox"/> Run check on sign up                                                                                                                                                                                                |                             |
| On Login                | <input checked="" type="checkbox"/> Run check on log in. Note that enabling this option can cause a large amount of alerts                                                                                                                              |                             |
| Documentation           | <a href="#">Open Documentation</a>                                                                                                                                                                                                                      |                             |
| Access Control          | Choose the admin role groups to permit access to this module:<br><input type="checkbox"/> Full Administrator <input type="checkbox"/> Sales Operator <input type="checkbox"/> Support Operator                                                          |                             |

Save Changes

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