

# Module Configuration

The module offers various settings options. The module options are explained below.

## Action Configuration

Actions are what happens when a multiple account is detected. The module is plugin-based and you can program your own actions. More information about plugins can be found here: [Dev elopers: Create own actions](#)

### Create Client Note

This option allows a note to be created in the customer profile. The note contains the email address of the current and previous customer account.

### Send WHMCS Notification

This option enabled the [WHMCS Notification](#) system, which enables you to send notifications via:

- Email
- HipChat
- Slack

When you enable this option, you need to create a new notification rule at WHMCS. The notification identifier is **dma.detected**. Please see the email notification example on the right side. The same can be done for Slack and HipChat.

### Create Admin Ticket

Using this option, you can let the module create a support ticket over the specified client ID. You should create a new client and insert the ID of the newly created client.

### Log to Activity Log

Creates an entry in the WHMCS activity log. This allows you to use the integrated search function of WHMCS to find a list of detected double accounts.

**Edit Notification Rule**

Rule Name: Mail Notifications by Detect Multi Accounts

**Event**

Choose an event. You may select multiple events within any given event category.

Ticket Invoice Order Service Domain **API**

Custom API Trigger

**Conditions**

The following conditions can be applied to restrict when this rule is executed.

Trigger Identifier: Exact Match

dma.detected

**Notification Settings**

Email

Email Template: Default Notification Message

Recipients: n+modules@deploymentcode.com

Choose the notification email template. You can create new email templates in Email Templates

Enter recipient email address(es) - separate entries with commas

Close Save Changes

## Event Configuration

Event are trigger for checking the account. The module offers 2 options:

### On Signup

On Signup means, that the module will run a multiple account check when a visitor creates a new account in your system. This is the default option.

### On Login

Using this mode, the module will check on every login if the client has an other account too. Please note, that this option may cause a lot of action triggers. Also the module does not validate if it sent you already a notification about this pair of multiple accounts, since it does not store the results in the database. This option should only be used if you currently face a high rate of fraud.