

Module Configuration

The module offers various settings options. The module options are explained below.

Action Configuration

Actions are what happens when a multiple account is detected. The module is plugin-based and you can program your own actions. More information about plugins can be found here: [Dev elopers: Create own actions](#)

Create Client Note

This option allows a note to be created in the customer profile. The note contains the email address of the current and previous customer account.

Send WHMCS Notification

This option enabled the [WHMCS Notification](#) system, which enables you to send notifications via:

- Email
- HipChat
- Slack

When you enable this option, you need to create a new notification rule at WHMCS. The notification identifier is **dma.detected**. Please see the email notification example on the right side. The same can be done for Slack and HipChat.

Create Admin Ticket

Using this option, you can let the module create a support ticket over the specified client ID. You should create a new client and insert the ID of the newly created client.

Log to Activity Log

Creates an entry in the WHMCS activity log. This allows you to use the integrated search function of WHMCS to find a list of detected double accounts.

Edit Notification Rule

Rule Name: Mail Notifications by Detect Multi Accounts

Event

Choose an event. You may select multiple events within any given event category.

Ticket Invoice Order Service Domain **API**

Custom API Trigger

Conditions

The following conditions can be applied to restrict when this rule is executed.

Trigger Identifier: Exact Match

dma.detected

Notification Settings

Email

Email Template: Default Notification Message

Recipients: n+modules@deploymentcode.com

Choose the notification email template. You can create new email templates in Email Templates

Enter recipient email address(es) - separate entries with commas

Close Save Changes

Event Configuration

Event are trigger for checking the account. The module offers 2 options:

On Signup

On Signup means, that the module will run a multiple account check when a visitor creates a new account in your system. This is the default option.

On Login

Using this mode, the module will check on every login if the client has an other account too. Please note, that this option may cause a lot of action triggers. Also the module does not validate if it sent you already a notification about this pair of multiple accounts, since it does not store the results in the database. This option should only be used if you currently face a high rate of fraud.