

Usage

Now you are ready to use the module. The module does pre-setup 2 languages (english, german). More languages can be added using the WHMCS Module Admin Page.
At the WHMCS Module Admin Page you can also modify the salutation strings and hard link specific clients to a language.

To open the WHMCS Module Admin Page click on **Addons Automated Salutation**.

Automated Salutation

Fixed User LanguagesManage Languages

Language	Title Men	Title Woman	Title Guest	Greeting	Save
Czech	Dobrý den, %FIRSTNAME%,	Dobrý den, %FIRSTNAME%,	Dobrý den,	S pozdravem	Save
English	Dear Mr. %LASTNAME%,	Dear Ms. %LASTNAME%,	Hello,	Regards,	Save
German	Sehr geehrter Herr %LASTNAME%,	Sehr geehrte Frau %LASTNAME%,	Hallo,	Mit freundlichen Grüßen	Save

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When your staff opens a support ticket, it should look like on the screenshot:

Add ReplyAdd NoteCustom FieldsOther TicketsClient LogOptionsLog

B I H 🔍 📄 📑 <> 🗨️ 🔍 Preview ⚙️

Dear Mr . Tyson,

Regards,
Sam Brians

- Set Department - - Set Assignment - - Set Priority - Answered

📎 Attach Files ✎ Insert Predefined Reply ⚙ More options

☒ Return to Ticket List