

Install the module

Installation of this module is easy, please follow this steps:

1. Upload the content of the module archiv to your WHMCS installation.
2. Go to **Setup Addon Modules**
3. Click **Activate** at the "Support Ticket to Progress" module and enter your license key.
4. Click on **Save Changes**

» Support Ticket to Progress		1.3	Deploymentcode.com	Activate	Deactivate	Configure
Change Status of Tickets automatically to 'In Progress'						
License Key	ticketchanger_46184399aa		Key from deploymentcode.com			
Change status to	In Progress ▼		Select ticket status			
Access Control	Choose the admin role groups to permit access to this module: <input type="checkbox"/> Full Administrator <input type="checkbox"/> Sales Operator <input type="checkbox"/> Support Operator					

Now you are ready to use the module. When you open a support ticket which has the status **Open** or **Customer Reply** the status will get automatically changed to **In Progress**.

Support Tickets

#895394 - Request Open ▼ Close

Ticketstatus got changed to 'In Progress'. Reloading page...

Add Reply Add Note Custom Fields Other Tickets Client Log Options Log

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