

WHMCS Bot Creation

The module creates the ticket notifications via a dedicated customer account, which we call WHMCS Bot. Just create a new internal customer account and enter the Client ID in the product configuration.

The image shows a side-by-side comparison of two WHMCS interfaces. On the left is the 'WHMCS Bot ID' configuration page, and on the right is the 'Client Profile' page for a newly created bot.

WHMCS Bot ID Configuration:

- WHMCS Bot ID:** 16
- Client ID via which the notifications are sent.**
- Ticket Department:** Test
- Ticket Department in which the ticket is opened.**

Client Profile:

- Client ID:** WHMCS Bot - #16
- Summary | Profile | Contacts | Products/Services | Domains**
- First Name:** WHMCS
- Address 1:**
- Last Name:** Bot

A red double-headed arrow connects the '16' in the 'WHMCS Bot ID' field to the 'WHMCS Bot - #16' in the 'Client ID' field, indicating the link between the configuration and the client account.