

WHMCS Bot Creation

The module creates the ticket notifications via a dedicated customer account, which we call WHMCS Bot. Just create a new internal customer account and enter the Client ID in the product configuration.

The image shows a two-pane interface for creating a WHMCS Bot. The left pane contains configuration fields, and the right pane shows the resulting client profile.

Configuration Panel (Left):

- WHMCS Bot ID:** A text input field containing the value "16". Below it, a note states: "Client ID via which the notifications are sent."
- Ticket Department:** A text input field containing the value "Test". Below it, a note states: "Ticket Department in which the ticket is opened."

Client Profile Panel (Right):

The right pane displays a "Client Profile" for the created bot. It includes a top navigation bar with tabs: Summary, Profile, Contacts, Products/Services, and Domains. The "Profile" tab is active.

Client Profile Details:

- Client ID:** WHMCS Bot - #16
- First Name:** WHMCS
- Address 1:** (Empty field)
- Last Name:** Bot

A red double-headed arrow connects the "WHMCS Bot ID" field in the configuration panel to the "WHMCS Bot - #16" label in the client profile, indicating the mapping between the two.