

Sidebar Widget

After the installation, a sidebar widget can be configured, via which the customer can see the current support PIN or create a new one. At the module configuration it is possible to define exactly on which sites the widget should be visible.

 Default values are: "addcontact,changePW,contacts,creditcard,details,emails,security,services,,,"

Modification of the Sidebar Widget Design

It is possible that you make adjustments of the sidebar. This can be useful if you have a custom WHMCS design. To edit the output of the sidebar, open the file /modules/addons/supportpin/clientareaSidebarTemplate/<file>.php.

You can also create your own template by creating a new .php file in the "clientareaSidebarTemplate" directory. As the files in this directory are not encrypted, you can copy and adjust them to your needs.

After saving, the newly created template will be available for selection in the module configuration.

» Support PIN

Customers can create a Support PIN for verification

Time in Hours	24	How long should the PIN be valid?
Start Number	10000	Define the start number for the PIN
End Number	99999	Define the end number for the PIN
License Key	supportpin_b802423121	
Sidebar Pages	addcontact,changePW,contacts,creditcard, Specify on which pages the support PIN sidebar should appear. S If you do not want to use the sidebar, you can also use the dedicated module page	
Sidebar Order	1	Specify on which display order the sidebar should appear. Default
Select Sidebar Template	Modern Legacy Modern	
Admin Table Autorefresh Interval		
Access Control	Choose the admin role groups to permit access to this module: ☒ Full Administrator ☐ Sales Operator ☐ Support Operator	

Save Changes