

Screenshots

DetailsPricingModule SettingsCustom FieldsConfigurable OptionsUpgradesFree DomainCross-sellsOtherLinks

Module NameService Notifications

Server GroupNone

Notification Settings

Create Notification [Adjust Template]
Create admin ticket on service creation?

On

Suspension Notification [Adjust Template]
Create admin ticket on service suspension?

On

Unuspension Notification [Adjust Template]
Create admin ticket on service unuspension?

On

Terminate Notification [Adjust Template]
Create admin ticket on service termination?

On

WHMCS Bot ID

18328

Client ID via which the notifications are sent.

☒ Create ticket via affected client account.
Creates the ticket via the affected client account. You can simultaneously use the WHMCS Bot.
Note: Clients can close the notificate ticket and you need to make sure your notification doesn't contain sensitive cotents (e.g. admin URL).

Ticket Department

Test

Ticket Department in which the ticket is opened.

UtilitiesAddons

Edit Ticket Template

Ticket Subject

Service Notification: Service create

Ticket Body

Service created
Link to product: \$link
Product name: \$productname

Information

You can use the following variables in the ticket subject and body:

Variable	Description
\$serviceid	Numeric Service ID
\$link	Direct link to product
\$userid	Numeric User ID
\$productname	Name of the product or addon

You can also use all default \$params variables of WHMCS. To extend the default variables, please read following article.

Save

Close


Save Changes

Cancel Changes

Support Tickets

#735175 - Service Notification: Service unsuspension Open Close

Add Reply Add Note Custom Fields Other Tickets Client Log Options Log

B *I* **H**      Preview 

- Set Department - - Set Assignment - - Set Pri

Attach Files Insert Predefined Reply More options

WHMCS Bot
Client

Edit Delete

Posted on Thursday 30th January at 21:28

Service unsuspension (143)

Link to product: <https://dev.deploymentcode.com/admin/clientsservices.php?id=143>