

# Mail Tracker For WHMCS



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Please note that this system - like any other mail tracking system - cannot detect with 100% accuracy whether an email has been opened. If the recipient blocks external content, the module will not be able to detect whether the mail has been opened.

ID	Client	Mail Subject	Sent Date	First opened	Last opened	View counts	Details
9	William Brown	[Ticket ID: 476324] Car...	16/01/2021 22:29	-	-	0	View Details
7	William Brown	[Ticket ID: 476324] Car...	16/01/2021 12:28	14/01/2021 15:33	16/01/2021 22:33	2	View Details
6	Sam Gilson	Monthly Newsletter	15/01/2021 19:28	-	-	0	View Details
5	Liam Johnson	Monthly Newsletter	15/01/2021 10:28	15/01/2021 16:33	15/01/2021 23:33	3	View Details
4	William Brown	Monthly Newsletter	14/01/2021 09:14	-	-	0	View Details
3	William Brown	Order Confirmation	14/01/2021 22:12	-	-	0	View Details
1	Sam Gilson	[Ticket ID: 955692] Request	13/01/2021 13:19	16/01/2021 22:05	16/01/2021 22:05	1	View Details

[Click here to play full demo video](#)

## Description

Mail Tracker For WHMCS automatically adds an invisible 1x1 pixel tracking code to your mails so you can determine the read status of your mails. The module records when the customer read the mail for the first time, how many times he read it and when he read it last. The module page offers you a unique insight with detailed information, statistics and various filtering options. Mails can be tracked either globally, or only specific email templates (for example, newsletters).

The module page is fully based on AJAX and all actions are performed without page reloads. This allows a very convenient evaluation of the statistics.

## Features

- Easy setup. You only need to add one variable to your email template.
- Mails can be tracked globally or per email template.
- [AJAX based module page to analyse the statistics.](#)
- Read status can be shown on the "Summary" profile page tab (optional).
- Read status can be shown on the "Emails" profile page tab (optional).
- IP logging can be disabled.
- IP addresses can be pseudonymized.
- Logs can be deleted after a configurable number of days.

## Screenshots

ID	Client	Mail Subject	Sent Date	First opened	Last opened	View counts	Details
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Showing 1 to 7 of 7 rows

lingSupportReportsUtilitiesAddons

Mail Details

Search

Date	IP	Useragent
16/01/2021 22:33	10.50.60.3	Mozilla/5.0 (X11; Linux x86_64) AppleWebKit/537.36
16/01/2021 18:08	10.50.60.5	Mozilla/5.0 (X11; Linux x86_64) AppleWebKit/537.36

Showing 1 to 2 of 2 rows

Close

[Ticket ID: 476324] Can i get a discount?16/01/2021 22:29- -

SummaryProfileUsersContactsProducts/ServicesDomainsBillable ItemsInvoicesQuotesTransactionsTicketsEmailsNotes (1)Log

2 Records Found, Page 1 of 1

Jump to Page: 1Go

Date	Subject
15/01/2021 10:28	Monthly Newsletter
18/12/2020 16:56	Welcome

« Previous Page

Next Page »

Files

No files uploaded

Add File

Recent

Client last viewed the mail on:  
15/01/2021 23:33

15/01/2021 10:28 - Monthly Newsletter

18/12/2020 16:56 - Welcome

» Mail Tracker

1.0.0Deploymentcode.com

Detect if a mail has been read by your customer.

License Key

Key from deploymentcode.com

Show read status at summary profil page

☒ Enable this option to show the read status in the user profile tab "Summary".

Show read status at emails profil page

☒ Enable this option to show the read status in the user profile tab "Emails".

Disable IP logging

☐ Enabling this option will disable logging of IP address from which the e-mail was opened.

Pseudonymize IP

☐ This option sets the last octet of IPv4 addresses to 0. At IPv6 addresses, this option will zero the last 80 bits.

Keep read mails logs for

days. The decisive factor is the last read date. Leave empty to disable.

Keep unread mails logs for

days. Leave empty to disable.

Default number of entries in the overview table

100

By default, the last 100 entries are displayed, other entries are paginated.

Access Control

Choose the admin role groups to permit access to this module:  
☒ Full Administrator ☐ Sales Operator ☐ Support Operator

Save Changes

