

# Ticket Feedback Mail Manager for WHMCS

If you send automatic ticket feedback mails when you close a ticket, in some situations you better would not want to send the automated mail

With this module the feedback mail can be deactivated or activated directly on the supportticket page. You can exclude single tickets and also the entire customer from ticket feedback mails.

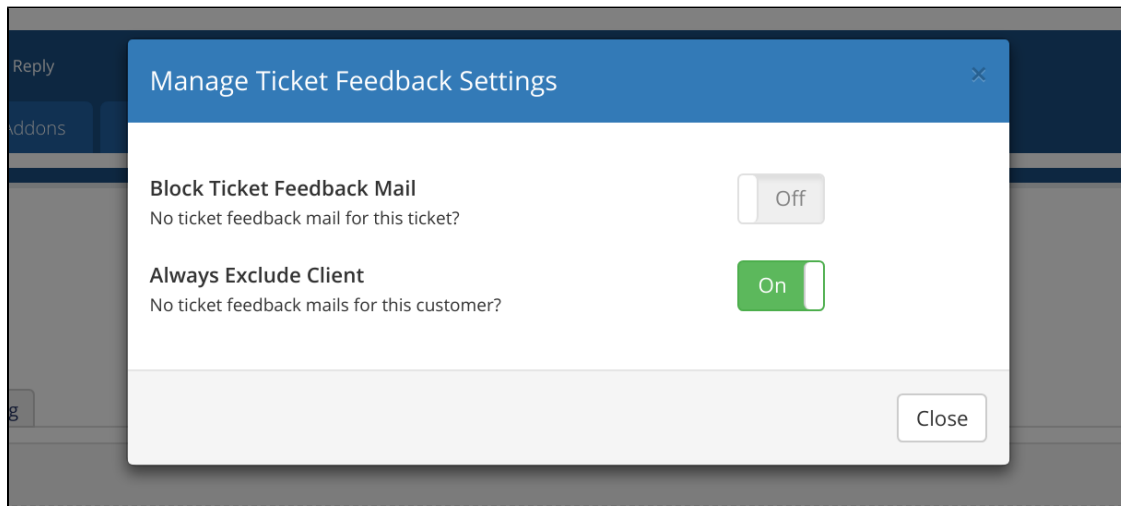
## Features

- Stop the automatic WHMCS Ticket Feedback Mails depending on the ticket or customer
- Rate limit ticket feedback mails
- Option to not send feedback invitation if ticket was closed without admin response
- No template modifications needed
- WHMCS v6 / v7, PHP 5 & PHP 7 supported

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## Screenshots



» Manage Ticket Feedback Mails	
Exclude ticket feedback mails for specific tickets and clients.	
License Key	<input type="text"/> Key from deploymentcode.com
Admin response required?	<input checked="" type="checkbox"/> Tick if no feedback mails should be sent if the ticket was closed without admin response
Rate-Limit Feedback Mails	<input type="text" value="7"/> The number of days that must have passed since the last feedback mail. Leave the field empty to always send the feedback request mail
Access Control	Choose the admin role groups to permit access to this module: <input type="checkbox"/> Full Administrator <input type="checkbox"/> Sales Operator <input type="checkbox"/> Support Operator
<input type="button" value="Save Changes"/>	

Ticket Info

Client

Maik Smith

Department

test

Assigned To

None

me

Priority

Low

Staff Participants

Matthias Schreiner

Tag Cloud

Add a Tag...

Feedback Mail (Blocked)

Watch Ticket

Ticket Watchers

None

Support Tickets

#553920 - I'm disappointed

Add Reply

Add Note

Custom

B

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