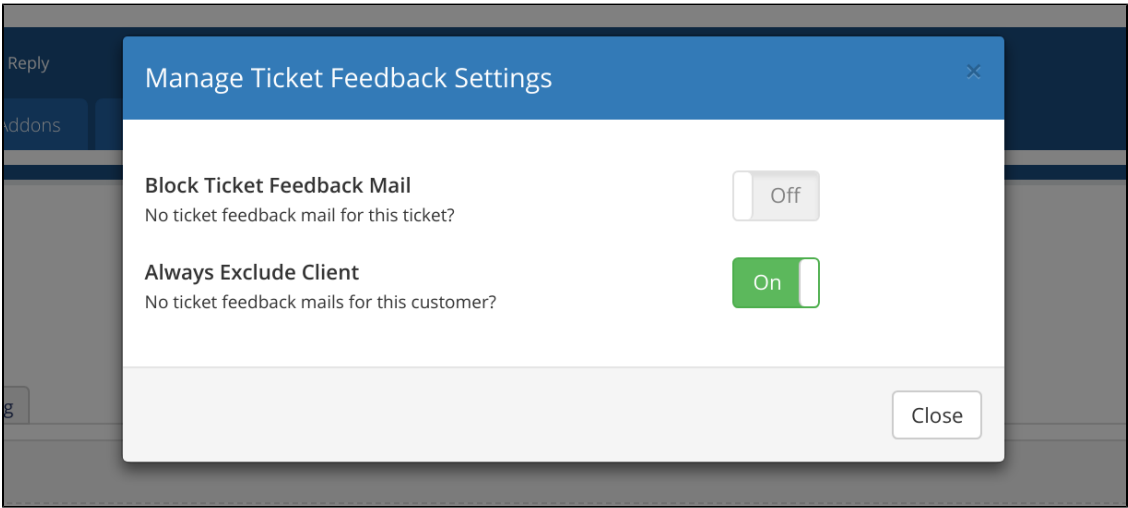


# Screenshots



» Manage Ticket Feedback Mails

Exclude ticket feedback mails for specific tickets and clients.

License Key	<input type="text"/>	Key from deploymentcode.com
Admin response required?	<input checked="" type="checkbox"/>	Tick if no feedback mails should be sent if the ticket was closed without admin response
Rate-Limit Feedback Mails	<input type="text" value="7"/>	The number of days that must have passed since the last feedback mail. Leave the field empty to always send the feedback request mail
Access Control	Choose the admin role groups to permit access to this module: <input type="checkbox"/> Full Administrator <input type="checkbox"/> Sales Operator <input type="checkbox"/> Support Operator	

Save Changes

Ticket Info

Client

Maik Smith

Department

test

Assigned To

None

me

Priority

Low

Staff Participants

Matthias Schreiner

Tag Cloud

Add a Tag...

Feedback Mail (Blocked)

Watch Ticket

Ticket Watchers

None

Support Tickets

#553920 - I'm disappointed

Add Reply

Add Note

Custom

B

I

H

%

*Tag Cloud*

Add a Tag...

Feedback Mail (Allowed)

Watch Ticket



**Ticket Watchers**

None