

Customize Message Text

The content of the messages can be customized via the Messenger configuration Blesta. This can be useful to add a clickable link to the admin backend to the messages.

To customize the message, please proceed as follows:

- Open the Blesta settings page and on the left sidebar click "Message Templates"
- Click "Edit" on the template you want to edit

After you have customized the template according to your wishes, click on "Update Template" to apply the changes.

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Messengers

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Message Templates

Client Messages

There are no templates of this type.

Staff Messages

There are no templates of this type.

Plugin Messages

Name	Plugin	Description	Options
Order Received	Order System	Notice sent when an order is received.	Edit
Staff Ticket Assigned	Support Manager	Notice sent to a staff member when a ticket has been assigned to them.	Edit
Staff Ticket Updated	Support Manager	Notice sent to a staff member when a ticket is updated.	Edit