Module Description
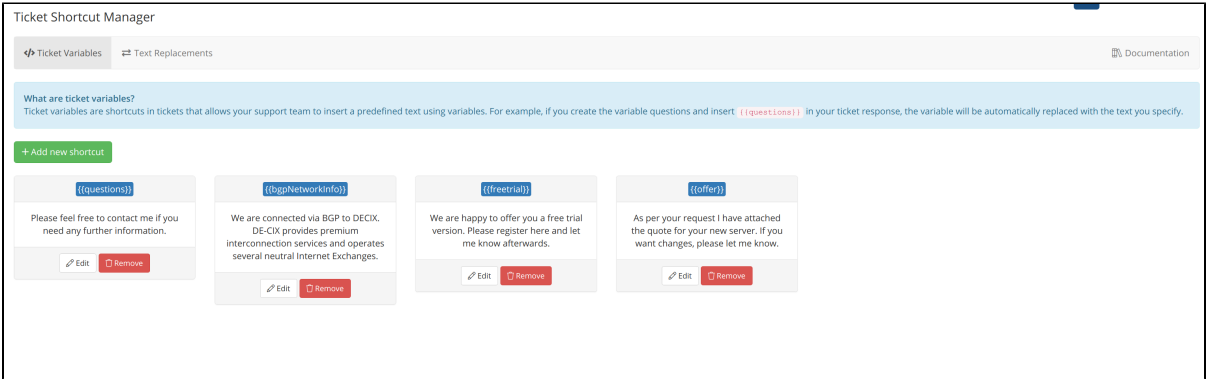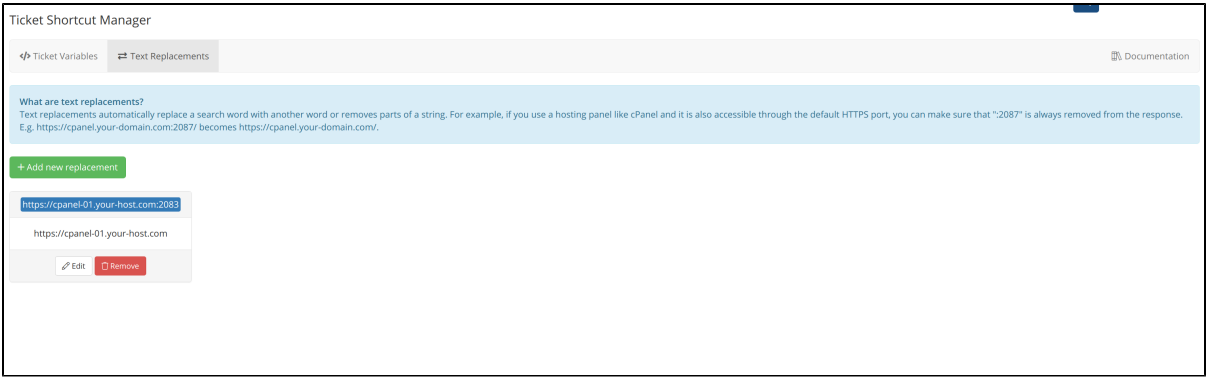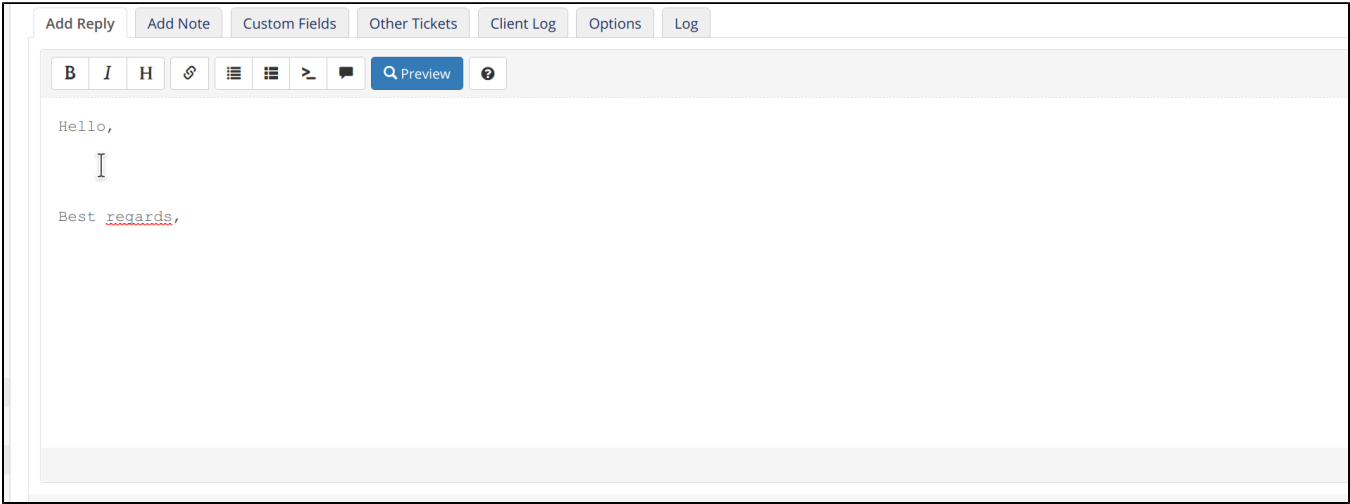
Description

Ticket Shortcut Manager makes it possible to write responses at breakneck speed. The module is similar to the predefined answers functionality of WHMCS, with the difference that you insert the text blocks without mouse clicks, but simply via tags like {{additionalquestion}}.
Additionally, it offers the possibility to replace words with other words. For example, to remove the port of a web URL.

The autocomplete function allows to see which tags are available when writing the answer.

Screenshots

#468498 - Hello   Open ▾   Close

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Hello,

{{

| {{questions}} Additional Questions |
| {{bgpNetworkInfo}} bgp network info |
| {{freetrial}} free trial |
| {{offer}} Offer request |