

Module Description

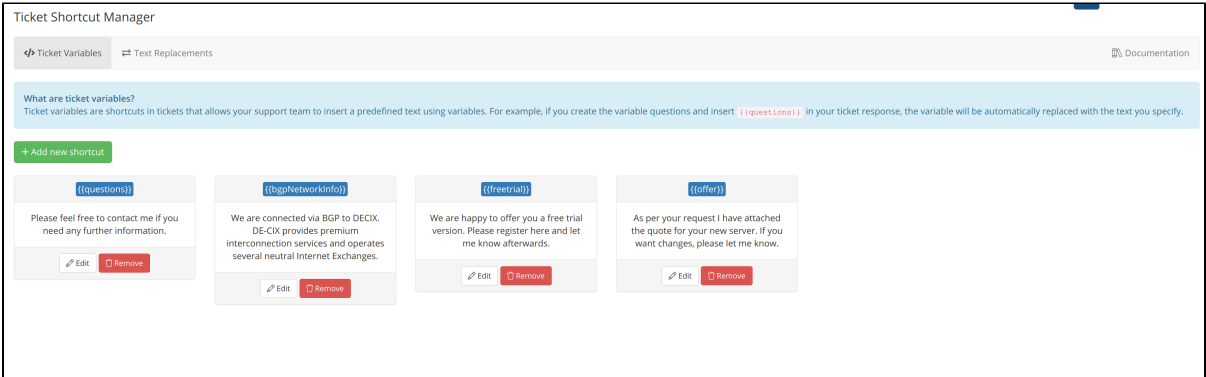
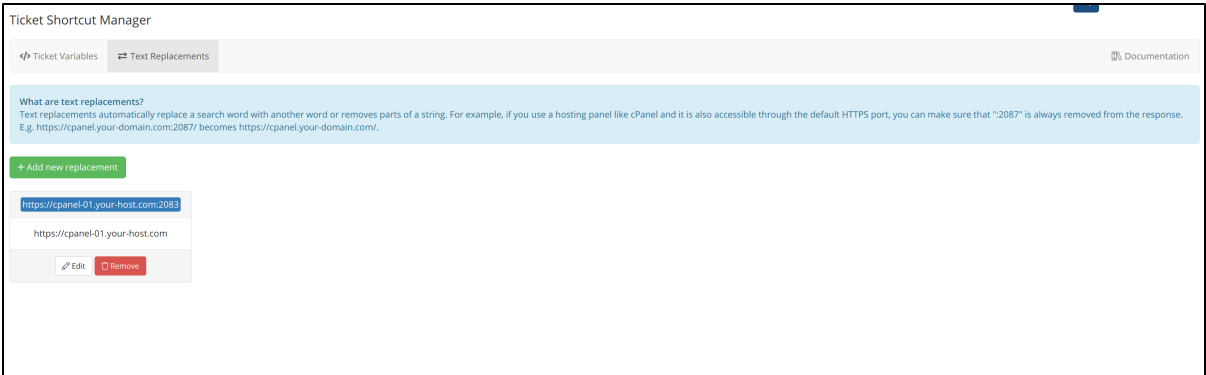
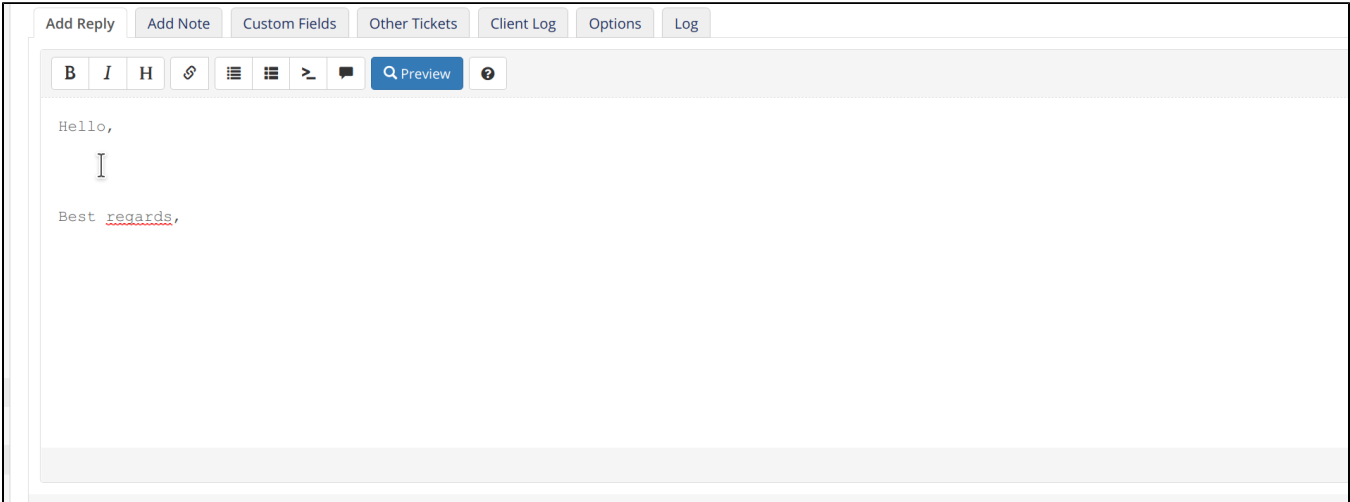
 Module is available for purchase on this page

Description

Ticket Shortcut Manager makes it possible to write responses at breakneck speed. The module is similar to the predefined answers functionality of WHMCS, with the difference that you insert the text blocks without mouse clicks, but simply via tags like `{{additionalquestion}}`. Additionally, it offers the possibility to replace words with other words. For example, to remove the port of a web URL.

The autocomplete function allows to see which tags are available when writing the answer.

Screenshots



#468498 - Hello

Open

Close

Add Reply Add Note Custom Fields Other Tickets Client Log Options Log

B I H     Preview ?

Hello,

{ {

{{questions}} Additional Questions

{{bgpNetworkInfo}} bgp network info

{{freetrial}} free trial

{{offer}} Offer request