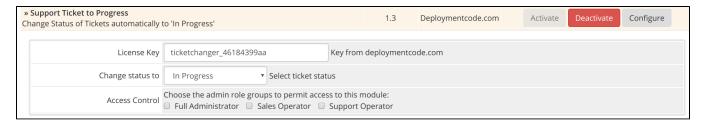# Install the module

Installation of this module is easy, please follow this steps:

1. Upload the content of the module archiv to your WHMCS installation.
2. Go to **Setup Addon Modules**
3. Click **Activate** at the "Support Ticket to Progress" module and enter your license key.
4. Click on **Save Changes**

» Support Ticket to Progress Change Status of Tickets automatically to 'In Progress'	1.3	Deploymentcode.com	Activate	Deactivate	Configure

License Key	ticketchanger_46184399aa Key from deploymentcode.com
Change status to	In Progress ▾ Select ticket status
Access Control	Choose the admin role groups to permit access to this module: ☐ Full Administrator ☐ Sales Operator ☐ Support Operator

Now you are ready to use the module. When you open a support ticket which has the status **Open** or **Customer Reply** the status will get automatically changed to **In Progress**.

Support Tickets

#895394 - Request Open ▾ Close

Ticketstatus got changed to 'In Progress'. Reloading page...

Add Reply | Add Note | Custom Fields | Other Tickets | Client Log | Options | Log

B *I* H % ☰ ☰ </> ❝ 🔍 Preview ❓