

Screenshots

New Ticket:

Support Tickets

#895394 - Request

Open

Close

Ticketstatus got changed to 'In Progress'. Reloading page...

Add Reply

Add Note

Custom Fields

Other Tickets

Client Log

Options

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Customer Reply:

Support Tickets

#895394 - Request

Customer-Reply

Close

Ticketstatus got changed to 'In Progress'. Reloading page...

Add Reply

Add Note

Custom Fields

Other Tickets

[Client Log](#)


Options


Log


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 Preview



Configuration:

» Support Ticket to Progress

Change Status of Tickets automatically to 'In Progress'

1.3

Deploymentcode.com

Activate

Deactivate

Configure

License Key	<input type="text" value="ticketchanger_46184399aa"/>	Key from deploymentcode.com
Change status to	<div><div>In Progress</div><div>▼</div></div>	Select ticket status
Access Control	Choose the admin role groups to permit access to this module: <input type="checkbox"/> Full Administrator <input type="checkbox"/> Sales Operator <input type="checkbox"/> Support Operator	